

# VMO Voice

**HUNTERS HILL PRIVATE HOSPITAL**  
CENTRE FOR SURGICAL & REHABILITATION SPECIALITIES

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Autumn 2011

## CEO Update

A significant amount of work has taken place in the Operating Suite during our extended closure over the Christmas break. A new air conditioning system has been installed and is making a significant difference. The workplace environment in this area has been greatly improved with this upgrade which includes the improvement to the storage with the installation of a compactus system in the Sterile store room and Anaesthetic store. Minor works are still being undertaken and should be finished in the near future. Thank you all for your patience during these renovations.

## Ramsay News

Ramsay Health Care announced that its French subsidiary Ramsay Santé, has agreed to purchase the Clinique Convert Hospital from Générale de Santé for €15million.

Clinique Convert is a 178 bed hospital located in Bourg-en-Bresse in the Rhone-Alpes region. The hospital is a general acute facility offering a wide range of surgical and medical specialty services, with an emergency department also. The facility is leased on a long-term basis.

This is the first acquisition for Ramsay Santé since Ramsay acquired 57% of the group early last year.

Ramsay's Managing Director Christopher Rex said the acquisition of Clinique Convert was a positive first step in expanding the Ramsay Santé business and will be EPS positive in the first full year. Ramsay Santé will continue to investigate acquisition opportunities in the highly fragmented French market, which meet its investment criteria in order to grow its business.

### Speciality Committee Meetings

This is the date for the next specialty meeting.  
**Rehab - 26th May**

### Medical Advisory Committee Meeting

Held at HHPH at 7pm of Thursday 9 June

### Medical Advisory Committee AGM

Held at 'Deckhouse Restaurant', Woolwich  
Friday 12 August at 7pm

Hunters Hill Private Hospital

## VMO Satisfaction Survey

Each year we survey our Visiting Medical Officers (VMO) to get feedback on the services we provide and identify any areas for improvement. In 2010, a very impressive 51 of our VMOs completed our online survey (up from 45 in 2009). We are very grateful to all of our doctors who took the time to help us with this. Each year we have a random draw from all responses for a \$250 Vintage Cellars voucher which was awarded to Dr. Novakovic.

### Key satisfaction results were:

- **Admission process = 94%**
- **Discharge process = 96%**
- **Satisfaction of continuity, experience and responsiveness of nursing staff = 100%**

**Thank you to the doctors who have volunteered to participate in our GP Education program.**

### These are some of the written comments received:

- **Very friendly and efficient work environment**
- **Great Hospital, Great Staff,**
- **A very pleasant place to work**
- **Love working there**

## Hunters Hill Private Hospital Launches Wellness Program for Staff

Hunters Hill Private Hospital has taken a proactive approach to promoting their employees' health and wellbeing by launching a Wellness Program for staff recently, which includes a range of activities and initiatives to support staff health, personal development and community contributions. Kicking off with a Week of Wellness, Hunters Hill Private Hospital celebrated the launch of their wellness program with department fruit drops, a healthy lunch, roaming massages and 'taster' classes of pilates.

Triple Olympic medallist Matt Welsh made a special guest appearance at the Week of Wellness Launch day providing staff with an insight into key factors for optimal wellness and sustainable ways to achieve it. CEO Marg Fagan said staff wellness programs recognise that workplaces can assist staff to attain a better balance between their career and personal life. She said the programs are based on a holistic view of wellness within the workplace from occupational health and safety through to health promotion. "Putting in place good wellness programs for staff will result in a win-win for employees and the organisation. For employees, it is about improved health status, job satisfaction and quality of life. For the organisation, it is about reduced injury rates and being an employer of choice," Marg said."



## Private Hospital Week 2011 - Valuing Private Hospital week

Hunters Hill Private Hospital recently participated in the Valuing Private Hospitals Week organised by the Australian Private Hospitals Association.

Private hospitals are vital to Australia's health system, offering Australians a choice in healthcare and being there when they need it whether it is for life saving surgery, rehabilitation to get them back on their feet or the birth of their child.

However, many Australians are unaware of the breadth of services we offer and the role private hospitals play in providing timely access to quality healthcare and relieving pressure on the public hospital system.

Through the voices of our workforce, patients, families and other supporters in the community, the Valuing Private Hospitals campaign is changing these perceptions by sharing thoughts and stories to help explain the important role private hospitals provide to those in the community. Information was distributed to patients and staff, and a lunch was held to celebrate the occasion.



**IF YOU VALUE  
WHAT WE DO,  
SPEAK UP**

**AUSTRALIA'S PRIVATE HOSPITALS**

We do so much more

## HUNTERS HILL HOSTS FLOOD APPEAL MORNING TEA

Over \$700 was raised last Thursday when staff at Hunters Hill Private Hospital held a morning tea to raise funds for the Premier's Flood Appeal. The food for the morning tea was provided by the staff who baked cakes, slices and savoury items. Funds were raised through donations and a guessing competition. Two lucky staff members were joint winners of a huge jar of snakes and another staff member was the recipient of the Lucky Door Prize kindly donated by the Career Medical Officer.

