



Community News

HUNTERS HILL PRIVATE HOSPITAL
CENTRE FOR SURGICAL & REHABILITATION SPECIALITIES

9 Mount Street
Hunters Hill NSW 2110

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Summer 2011

Hunters Hill Private Hospital would like to wish everyone a very Merry Christmas & a Happy New Year, and thank you for your support and loyalty throughout the year.



Introducing

Daniel Novakovic

FRACS MBBS BSc MPH

Paediatric & Adult ENT, Head & Neck Surgeon

Daniel Novakovic is an ENT, Head & Neck Surgeon practicing on the lower North Shore and Inner West. He manages all aspects of adult and paediatric ENT but has a special interest in the larynx and pharynx including voice and swallowing disorders.

Background

Daniel is highly trained being awarded a double degree in Medicine and Science from the University of Sydney. He is a fellow of the Royal Australasian College of Surgeons in Otolaryngology, Head and Neck Surgery. He also holds a Masters in Public Health from the University of New South Wales and has active research interests in the areas of population health and lasers treatment in ENT.

Daniel completed 2.5 years of post-graduate fellowship training in the areas of Laryngology and Head and Neck Oncology. He recently returned from North America having trained at The University of Toronto, Canada and the New York Centre for Voice and Swallowing Disorders, USA. He is one of few ENT surgeons in Australia holding a fellowship recognised by the American Laryngological Association and the only Australian to hold a fellowship in NeuroLaryngology.

Patient Services

Daniel enjoys managing all aspects of general ENT and is proficient in adult nasal and sinus surgery as well as paediatric sleep problems and middle ear disease. He has a subspecialty interest in laryngology with expertise in treating all causes of hoarseness including vocal cord paralysis and benign and malignant vocal cord pathology. He is also formally trained in endoscopic, minimally invasive management of head and neck cancers including trans-oral laser microsurgery and trans-oral robotic surgery.

Daniel believes strongly in multidisciplinary care to maximise patient outcomes. Patients with head and neck neoplasms including oral cavity lesions, salivary glands and neck lumps are welcome and will have access to a Head & Neck cancer clinic where necessary. He runs a multidisciplinary voice clinic with speech therapist involvement and liaises with neurology colleagues in the management of neuromuscular head and neck disorders including therapeutic treatment with botulinum toxin. He has operating and admitting rights for adults and children at Hunters Hill Private Hospital.

Daniel consults at Great North Road Five Dock and the North Shore Medical Centre which are both accessible by public transport with nearby parking options. The practice is fully equipped with the latest state of the art endoscopic and diagnostic equipment for evaluation of vocal disorders. He is accessible via phone or email and always happy to be of assistance with any questions or assistance with patients.

Contact Details

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ISO Recertification

HHPH recently underwent our ISO Certification Triennial Audit in October 2010... **We successfully achieved recertification for another 3 years with no major non-conformances raised!**

Recent Press Ganey Patient Satisfaction Survey testimonials

HHPH recently underwent a Patient Satisfaction Survey and the results are very pleasing. There is increased satisfaction rates in both the Inpatient and Day patient results. A snapshot of the comments received include:

“I found it to be one of the friendliest and cleanest hospitals I've been to.”

“An excellent facility. Will highly recommend hospital to anyone who needs excellent attention.”

“All the staff were just wonderful. Nurses and the physiotherapy staff were so good.”

“Excellent services from all of them from admission until discharge.”

“Over the years I have been admitted to several Sydney Hospitals. Hunters Hill Private surpasses all.”

“I found the hospital stay excellent, very comfortable, quiet and very good nurses.”

HHPH donates equipment to Philippines

With recent upgrade of several pieces of equipment in the Operating Suite, Hunters Hill Private Hospital was proud to donate the equipment to a hospital in the Philippines. Two anaesthetic machines along with an operating table and an ophthalmic microscope will be shipped via container after Christmas. The container has been organised by the Rotary Club of North Ryde. Marg Fagan, CEO of Hunters Hill Private Hospital, said 'we are delighted that our equipment is going to be recycled and will be sending more equipment as it's replaced.'

'Pride of workmanship' award for HHPH staff member

Hunters Hill Private Hospital was very proud to learn that a staff member, Yumi Jones, had been recognized by an ex patient for her hard work and fantastic attitude. Yumi was nominated for this prestigious award through the Rotary Club of Hunters Hill.

Yumi started her career as an Assistant in Nursing at Hunters Hill Private Hospital in April 2007. In the three and a half years that Yumi has worked with us, she has become a well respected member of the Rehabilitation team. Yumi is hard working, reliable, has a sense of humour which is most important, and is always willing to help others. The staff in the Rehabilitation ward are very appreciative of the effort that Yumi brings to the ward. The patients also hold Yumi in high regard, as is evidenced by the nomination for this award. In March 2009, Yumi became multiskilled and undertook a Physiotherapy Aide course. As well as continuing her work in the ward, Yumi now works in the Physiotherapy dept one day per week assisting the physio's to provide treatment to the patients. This has given her further knowledge in the rehabilitation of the patients and assists her in providing total care.

Yumi is a well deserved recipient.

Have you got patients:
**suffering with arthritis or
recovering from major joint
or cardiac surgery?**



Consider referring to the Hunters Hill Day Rehabilitation Program

**Programs run 5 days per
week. Offering 8 sessions,
2 days per week for 4
weeks; 9am to 1.30pm or
11am to 3.30pm
(flexible if required).**

Free pick within 7km radius!

- Fully equipped gymnasium
- Hydrotherapy pool
- Specialist consultations
- Experienced Physiotherapy
- Covered by health insurance & DVA
- Or self-funded patients can request quote

Ring us now on our easy access phone number:

02 8876 9447

Hunters Hill Private Hospital is a specialized rehabilitation centre offering day or overnight programs in orthopaedics, musculoskeletal & cardiovascular rehabilitation. With a well-equipped gymnasium & hydrotherapy pool, our programs are suited to patients who are seeking rehabilitation after major joint or other orthopaedic surgery or for heart conditions or following heart surgery. We also have pre-operative reconditioning programs.

**Visit www.huntershillprivate.com.au
to learn more.**

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